

NCSA Technology Procurement Bid 23-02-0222

Group: Software – Collaborative Case

Management & Supervision Software

Make: Acivilate, Inc.
Model: Pokket SaaS

SUBSCRIPTION Offer for PokketSM Collaborative Case Management & Supervision Software.

CATALOG DISCOUNT OF 6%. ALL PRICING BELOW HAS BEEN DISCOUNTED BY 6% OFF MSRP **VOLUME DISCOUNTS SHOWN ARE IN ADDITION TO THE 6%.**

PRICES ARE ANNUAL SUBSCRIPTIONS, PER PARTICIPANT (DEFENDANT, OFFENDER, PROBATIONER, HOMELESS PERSON).

NO ADDITIONAL CHARGE FOR CASEWORKERS OF ANY FORM – YOUR FRONT LINE AND ADMINISTRATIVE STAFF ARE INCLUDED AT NO EXTRA CHARGE.

SUBSCRIPTIONS BELONG TO THE E.G., COUNTY AND MAY BE USED BY ANY DEPARTMENT WITHIN THE COUNTY, AND WITH YOUR PARTNERS (E.G., JAIL, PUBLIC HEALTH, WORKFORCE). Customer will be required to agree to a Customer-Contractor End User License Agreement, and staff and clients will each accept an End User License Agreement.

NO ADDITIONAL CHARGE FOR OTHER PARTNER ORGANIZATIONS OR SERVICES YOU INCLUDE IN YOUR NETWORK. YOUR PARTNERS ARE ALL FREE. (E.G., HOMELESS SHELTER, CLINIC).

BASE PRODUCT INCLUDES MAINTENANCE, CUSTOMER SUPPORT, AND MULTI-TENANT HOSTING.

BASE PRODUCT DOES NOT INCLUDE VIDEO CALLS OPTION. IT INCLUDES UNLIMITED MESSAGES, APPOINTMENTS, REMINDER TEXTS, CHECK-INS, FILE STORAGE, PLAN TEMPLATE CREATION, ETC.

VIDEO OPTION *ALSO* INCLUDES UNLIMITED VIDEO CALLS FOR 1:1 MEETINGS AND UP TO 25 PEOPLE IN A GROUP MEETING. PERFECT FOR TREATMENT GROUPS.

Acivilate is able to pro-rate to accommodate alignment with fiscal year requirements. Acivilate is able to support sliding launches (e.g., 100 participants in month 1, add 100 participants in month 2) and does not require all subscriptions to be purchased up front.

FOR ANNUAL CONTRACTS <\$50,000, A TECHNICAL ASSISTANCE LAUNCH FEE OF \$14,205.75 IS REQUIRED. (ITEM NCSA-IMP-1.0-PILOT). Invoiced at start of contract. Optional scale rapid launch support available.

OPTIONAL INTEGRATION, DEVELOPMENT, AND TECHNICAL ASSISTANCE SERVICES AVAILABLE (E.G., SSO, CASE PLAN, CUSTOMIZED REPORTING BEYOND LAUNCH ASSISTANCE, OPERATIONAL SUPPORT RESOURCES). PRICING PROVIDED UNDER A STATEMENT OF WORK. Where Acivilate retains intellectual property, additional discounts on custom development are extended. Acivilate reserves the right to implement an annual 2% cost of living increase on direct labor. For on-site activities, Acivilate reserves the right to request additional reimbursement for exceptional travel expenses (e.g., non-contiguous 50 states).

ANNUAL SUBSCRIPTIONS

Part Number	Туре	Quantity Range	Dise Pric	counted ce	VOLUME DISCOUNT
NCSA-SAAS-BASE-0	SaaS excluding video meetings	0-999	\$	170.47	0
NCSA-SAAS-VIDEO- 0	SaaS including 1:1 and group (2-25) video	0-999	\$	340.94	0
NCSA-SAAS-VIDEO- 1000	SaaS including 1:1 and group (2-25) video	1000-2499	\$	289.80	15%
NCSA-SAAS-BASE- 1000	SAAS excluding video meetings	1000-2499	\$	144.90	15%
NCSA-SAAS-VIDEO- 2500	SaaS including 1:1 and group (2-25) video	2500-4999	\$	272.75	20%
NCSA-SAAS-BASE- 2500	SAAS excluding video meetings	2500-4999	\$	136.38	20%
NCSA-SAAS-VIDEO- 5000	SaaS including 1:1 and group (2-25) video	5000-7499	\$	255.70	25%
NCSA-SAAS-BASE- 5000	SAAS excluding video meetings	5000-7499	\$	127.85	25%
NCSA-SAAS-VIDEO- 7500	SaaS including 1:1 and group (2-25) video	7500-9999	\$	238.66	30%
NCSA-SAAS-BASE- 7500	SAAS excluding video meetings	7500-9999	\$	119.33	30%
NCSA-SAAS-VIDEO- 10000	SaaS including 1:1 and group (2-25) video	10000+	\$	204.56	40%
NCSA-SAAS-BASE- 10000	SAAS excluding video meetings	10000+	\$	102.28	40%

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TRAINING OPTIONS – AT LEAST ONE TRAINING OPTION MUST BE PURCHASED, IF NO LAUNCH SUPPORT PACKAGE IS PURCHASED.

Part Number	Туре	Quantity Range	Discounted Price
NCSA-TRAIN-IL-IP	Instructor-led in-person hands-on training for professionals - 20 students - includes reasonable travel	Half day class	\$ 3,409.38
NCSA-TRAIN-IL-VT	Instructor-led virtual hands-on training for professionals - 9 students	Half day class	\$ 473.53
NCSA-TRAIN-IL-TT	Train-the-trainer: Full day instructor-led class, class materials to reproduce, plus 16 hours additional support	3 days	\$ 9,375.80
NCSA-TRAIN-TT-H	Train-the-trainer customization: Our materials customized to your language, branding etc. Actual hours worked	Hourly	\$ 85.23
NCSA-TRAIN-LMS	License to upload training materials to your Learning Management System	License	\$ 9,375.80

LAUNCH SUPPORT PACKAGES. CUSTOM SOW ALSO AVAILABLE

Part Number	Туре	Quantity	Discounted Price
11004 1145 4 0		Range	
NCSA-IMP-1.0-	Pilot Technical Assistance with	1	\$ 14,205.75
PILOT	Organizational Design incl.		
	- Program Introduction Webinar (for		
	project team)		
	- In-person Introduction and Planning		
	Workshop for initial community of		
	engagement		
	- Advice on organizational design based on		
	your identified needs		
	- Bulk participant account creation (single		
	batch)		
	- Draft SOPs for public safety applications		
	- Upload of service provider directory (up		
	to 500 providers in first community)		
	- 8 hours customized reporting		
	- Bi-weekly support calls to address any		
	issues, coach on implementation		
	- One day (2 x 4 hour sessions) on-site		

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Part Number	Туре	Quantity	Discounted
		Range	Price
	hands on training (up to 20 students per		
	class)		
	- 250 QuickStart wallet cards, minimal		
	customization (Customized with phone		
	number and logo)		
NCSA-IMP-RAPID	Rapid Scale Launch Statement of Work	1	\$ 71,028.75
	(Suitable for e.g., statewide wide		
	deployment; can be executed within 2		
	weeks subject to Customer's ability to		
	provide necessary data extracts) Standard		
	SOW available. Includes:		
	- Program Introduction Webinar (for		
	project team)		
	- In-person or online Introduction and		
	Planning Workshop for regional leadership		
	- Online webinar training for staff		
	- Advice on organizational design based on		
	your identified needs		
	- Bulk participant account creation (mass batch)		
	- Bulk case manager account creation		
	(mass batch)		
	- Optional bulk facility creation - from data		
	formatted by Customer		
	- Optional bulk service creation - from data		
	formatted by Customer		
	- Draft SOPs for public safety applications		
	- Upload of service provider directory (up		
	to 500 providers in first community)		
	- 8 hours customized reporting		
	- Bi-weekly support calls to address any		
	issues, coach on implementation		
	- One day (2 x 4 hour sessions) on-site		
	hands on training (up to 20 students per		
	class)		
	- License to reproduce wallet cards at your		
	expense		
	Invoiced at signature. Payable in 30 days		

SAMPLE INTEGRATION, DEVELOPMENT, AND TECHNICAL ASSISTANCE RATES

Part Number	Туре	Quantity Range	Discounted Price
NCSA-IMP-MR-BA	Business Analyst at Market Rate	Hourly	\$ 93.60
NCSA-IMP-MR-D1	Developer I at Market Rate	Hourly	\$ 108.48
NCSA-IMP-MR-D3	Developer III at Market Rate	Hourly	\$ 221.69
NCSA-IMP-MR-PM	Program Manager at Market Rate	Hourly	\$ 97.55
NCSA-IMP-MR-SC	Senior Consultant at Market Rate	Hourly	\$ 123.16
NCSA-IMP-REPD	Customized Reporting - Daily rate	Day	\$ 1,136.46