The help you need is in your
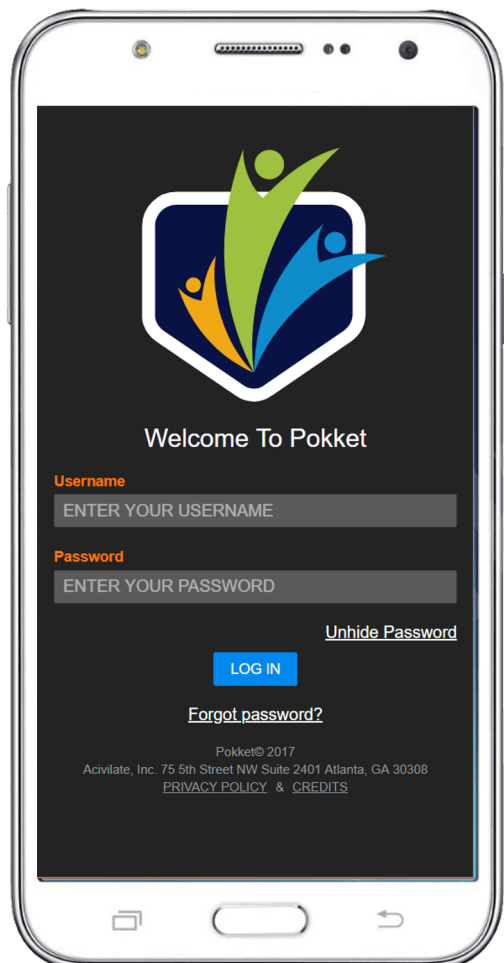
POKKET

Introducing Pokket^{SM}

—————

a collaborative case management and supervision software platform

by

ACIVILATE

Welcome To Pokket

Username

ENTER YOUR USERNAME

Password

ENTER YOUR PASSWORD

Unhide Password

LOG IN

Forgot password?

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Acivilate, Inc. 75 5th Street NW Suite 2401 Atlanta, GA 30308
PRIVACY POLICY & CREDITS

WHY DO PEOPLE STRUGGLE

Clients need **multiple services**

Each service has its **own plan**

Too many plans overwhelm stressed clients

Case managers can't time interventions well, because **privacy rules inhibit collaboration**

HOW DOES POKKET HELP

Pokket^{SM} securely **Manages the Privacy Rules**
that create communication barriers and
Empowers the Participant so they get the help they need

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Client Controls
Sharing
(Patient-Mediated
Exchange)

Jail,
Probation,
Prison,
& Parole

Courts,
Prosecution
& Defense

Healthcare

Human
Services
incl.
Nonprofits

GROWING YOUR NETWORK

Two tier network
- "The list" and
- Participating providers

Agencies invite participating providers
- Enroll and suspend
- Determine delegated rights

Providers manage their own profiles
- Reduces burden on agency
- Templates for efficiency

Data exchange optional

Lead Agency — Invites partner agencies

Who can then also invite trusted partner agencies and nonprofits

POKKET IN ACTION

1 Client enrolls in Pokket

2 Client finds resources in Pokket to meet their needs

Your Organization's Pokket Network

Health | Food | Housing | ID | Clothing | Emotional

Transport | Legal | Education | Job | Social | Spiritual

3 Client connects with case workers / coaches

4 Together, they collaborate on a plan to help the client reach their goals

5 Client can always reach out to case workers / coaches

6 Case Workers / Coaches can always follow up with client

7 Client reaches their goals and becomes self-sufficient

8 All users have access to reports

CLIENT SELF-SUFFICIENCY

Pokket is an early warning system
- Identify disengagement
- Intervene before a challenge becomes a crisis
- Help clients make better choices / leave system

Client sees their own progress
- Receive guidance (AI)
- Record achievements
- Achieve independence

Case Manager burden is eased

Case Manager sees and intervenes

Case Manager and Client activity

CLIENT SUCCEEDS

Case Manager
Client

CASE MANAGER WORKLOAD REDUCES

Client struggles: e.g., car breaks down

Client gets back on track to self-sufficiency
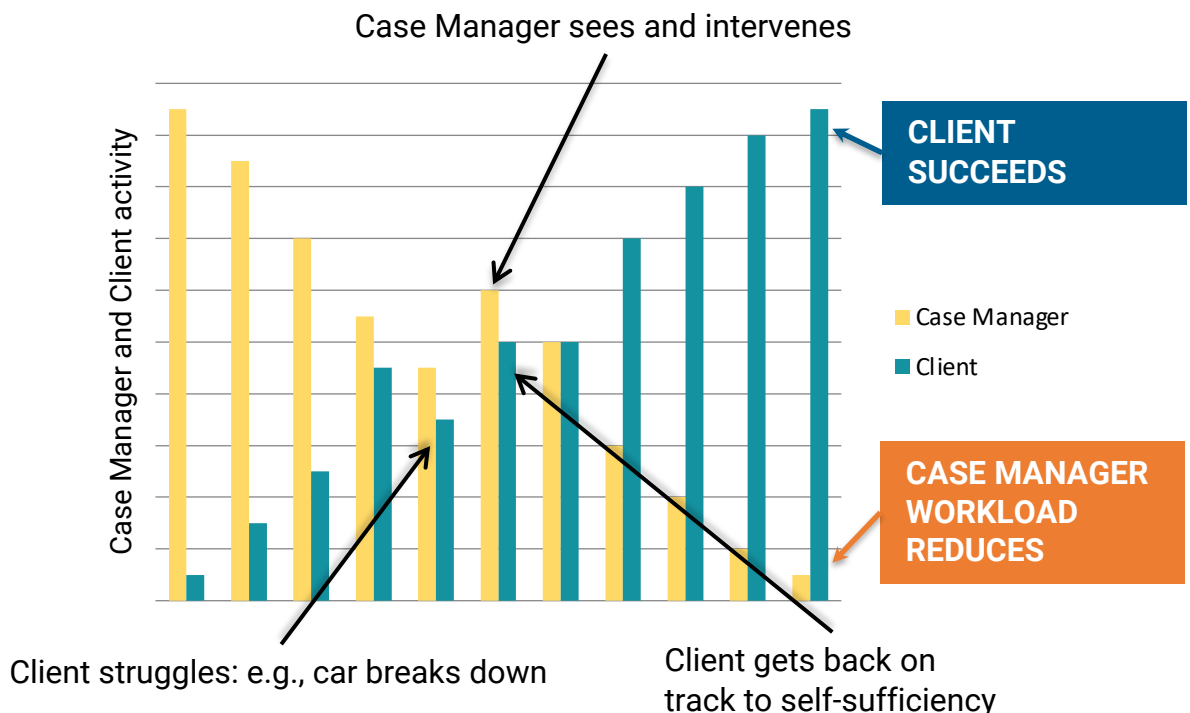
The help you need is in your Pokket℠

Enterprise software for people working with people.

Pokket℠ synchronizes existing cross-silo human services delivery while managing privacy rules. Get the full context of a client's progress and challenges, when you need it. Encourage and sustain self-sufficiency and accountability. Spend less time chasing paper, phone calls, and emails, and more time helping your clients.

Justice Involved Populations

Pokket℠ helps returning citizens, service providers, and correctional supervision work together to improve outcomes and reduce recidivism. Pokket is designed to straddle the gaps between justice agencies and health and human services agencies, helping them support individuals both in custody and out-of-custody or individuals enrolled in adult/youth diversion programs.

Marginalized Persons

Pokket℠ allows clients to develop self-directed paths through a network of trusted service providers, maximizing the use of free resources in the community. Pokket is designed to give connected case managers the full context of a client's progress and challenges, enabling them to provide targeted care for their client's particular situation.

Family & Children Services

Pokket℠ connects families with the wide array of resources available that provide support and assistance to parents/guardians and social workers. Pokket is designed to equip family support providers with more efficient and less stressful ways to interact with those caring for children, elderly, or other dependents.

Healthcare Deficient Groups

Pokket℠ improves access to healthcare services, especially for those in remote locations or with conditions that may find it difficult or unsafe to visit a doctor in person. Pokket is designed to support telehealth providers with video consultations and its HIPAA conformant model of patient-mediated exchange.

ACIVILATE

Recognized as a leader by Government Technology Magazine four years in a row – 2019, 2020, 2021, and 2022.

100 GOVTECH COMPANY 2022

Pokket's Enterprise-Grade Technology
Built with privacy & security in mind from the ground up.

Pokket℠ is a mobile-friendly secure cloud service, and is inexpensive and quick to launch. Designed by career technologists with decades of experience in the telecom, ISP, defense (including secret clearance), information security industries.

SaaS and License options!

The right infrastructure

- AWS GovCloud for secure data
- Microservices architecture for scalability
- US-hosted & supported
- Data encryption in-transit & at-rest
- Single sign on (SSO) options

- SaaS & Enterprise License models
- Tiered flexible pricing options
- Data lake options for analytics
- Mobile-first, desktop-friendly
- Integration options available

The right functionality

- AWS Chime for video (WebRTC) calls
- Real-time "selfies" for identity verification (no facial recognition)
- GPS location services for opt-in electronic monitoring

- Secure-facility & community use security models
- Privacy-compliant inter-agency confidential information-sharing
- No integration required for pilot launch

The right compliance

- CJIS
- HIPAA & FERPA
- 42 CFR Part 2
- 508 Type A for accessibility (ADA)
- SOC-2 Type 2 Audit

All staff have been background checked through the Georgia Bureau of Investigation. All software services are hosted within the US in AWS GovCloud, under CJIS conformant conditions. All customers are directly supported by our staff (US persons on US soil).

aws partner network

Select
Technology Partner

Pokket's Features & Benefits

Empower case managers and clients to work together by safely sharing information.

Pokket Personal Messaging – stay in touch without sharing your cell phone #
Pokket Group Messaging – everyone on the same page
Pokket Broadcast Announcements – get information out efficiently

Pokket Plan – better context for the right interventions
Pokket Plan Templates – more consistency in less time

Pokket Calendar – better meeting coordination
Pokket Appointments – reduce no-shows
Pokket Video Appointments – better communication without the travel
Pokket Group Video Appointments – connect virtually with multiple clients at once

Pokket Check-Ins – let your clients prove their attendance
Pokket Photo Check-Ins – satisfy Electronic Visit Verification requirements

Pokket Dashboard for Participants – clients are less overwhelmed
Pokket Dashboard for Case Managers – know which clients are struggling
Pokket Reminders – never miss a thing
Pokket Client Self-Reporting – maintain contacts for follow up reporting

Pokket Referrals – empower your clients to self-serve
Pokket Online Intake – screen clients before enrolling them

Pokket Files – clients can't lose their paperwork

Pokket Sharing – get the information you need and stay privacy/HIPAA conformant

Pokket Reports – available to all users

Pokket's Implementation Options
Both SaaS and License models are available

Software	All-inclusive annual Subscription with/without built-in video meetings – includes Subscription License, Hosting, Maintenance, and Customer Support costs
Hosting	Hosted in a multi-tenant SaaS environment within our AWS GovCloud platform to maintain high availability.
Maintenance	Maintenance includes the development and application of all bug fixes and updates to the hosted environment (subject to access).
Support	Support is provided online and by telephone and covers both technical issues (which may result in bugs or outage reports) and general help/assistance (e.g., education on how to use the product or how the product functions). Acivilate offers three levels of Service Level Agreement (SLA) – Standard, Professional, and Enterprise – as a function of volume.
Add-Ons	• Single Sign On • Additional / Dedicated Environments (e.g., for QA / Testing and/or Training)

Pokket's Training Services
Training is offered in several different formats

Self-guided training videos	Videos that provide guidance on basic functionality and can be accessed by both participants and case managers
QuickStart Guides	A wallet-size guide that provides simple instructions on how to use Pokket's basic functionality • These can be customized (e.g., with the program contact telephone number, or specific uses).
Pokketbook	A reference booklet that reminds professional users how to make the best use of the platform
Instructor-led hands-on training	In-Person or Virtual training that is facilitated in a dedicated environment for professional users • Each class takes up to 10 individuals and infuses educational & life change casework theories to ensure Pokket is used to maximum advantage.
Train-the-Trainer model training	Train-the-Trainer model training program along with a hosted online training environment • The training environment would be a dedicated environment for use by your instructors to conduct your own hands-on training.
Documentation	The right to reproduce Pokket training materials for your own internal use
LMS	The right to upload training materials into your Learning Management System (LMS)

Pokket's Launch Services
Getting started is quick and easy

Pilot Launch	A Pilot Launch of Pokket quickly shows increased efficiencies for Case Managers / Coaches and better outcomes for Participants
Rapid Scale Launch	Our Rapid Scale Launch processes can create and launch your whole organization in just days when you provide necessary data extracts
Technical Assistance	Acivilate offers different services to ensure a successful launch of Pokket, such as: • Program management • Business analysis • Custom development • Optional integration • Community engagement managers
Customize Reporting	Pokket has a built-in reporting function, that is architected to make it easy to add additional reports. Acivilate can work with your subject matter experts to enhance the reports within Pokket (e.g., to tailor to grant requirements). Many of our most useful reports have been inspired or even designed by our users to support them in assessing client success and staff productivity.

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