

### NCSA Technology Procurement 2023-2024

Effective March 16, 2023 – March 15, 2024

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## Nuance Dragon Law Enforcement Police Reporting Software

### 6% Discount off MSRP

SKU	Description	Price Per License/Year
DPA-LE-AG-TERM	Dragon Professional Anywhere for Law Enforcement, Azure Government, Hosted Service, Term Subscription  Dragon Law Enforcement 15.0, 1-yr Maintenance and Support License (State & Local Government Model #: MNT-K909A-S00-15.0)	\$780.00

#### Key Notes:

- Sales Tax is not included in pricing
- MSRP prices are subject to change by manufacturer

#### For quotes or more information, contact:

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# Nuance<sup>®</sup> Dragon<sup>®</sup> Law Enforcement

The right solution to help protect and serve.

Employees in law enforcement agencies are becoming overwhelmed with being highly dependent on frequent documentation tasks such as field incident reporting. This is a critical business function that must meet specific criteria for accuracy, timeliness, and regulatory compliance.

Over the years, civilian support staff has been cut and more documentation work has been pushed to officers. Officers still need to create the same volume of incident reports, which must be submitted by the end of their shift.

Police cruisers are now loaded with technology designed to make them more mobile and efficient in the field and to increase their presence in the community. Reliance on these keyboard-driven, in-car systems to handle reporting and other functions has created safety issues for officers and the public, including increased risk of officer ambush and distracted driving, as well decreasing the visibility of officers in the community.

Public officials, police chiefs, and citizens want officers to be more visible and spend less time at the station, valuing officer and community safety and well-being above all else.

Dragon Law Enforcement is designed to allow patrol officers, agents and other law enforcement officials to use speech recognition technology, in the field, to log detailed reports, and perform essential functions, enabling them to be visible, safe and productive. Officers can keep their heads up and eyes on the road, while they use Dragon's fast, accurate dictation with robust customization, improving their in-car documentation productivity. A fully customizable package includes options such as handheld microphones, centrally administered usage tracking and license management, and complete pilot, training and integration services for fast deployment and quick adoption so officers can spend less time on reports and more time protecting and serving their communities.

## Centralized administration of Dragon Law Enforcement

The Nuance Management Center provides administrative capabilities that allow organizations to easily enable and manage Dragon Law Enforcement deployments. It helps law enforcement organizations use licenses more efficiently, better meet requirements for reporting accuracy, and centrally manage their Dragon deployments to save time and reduce operating costs.

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## Dragon Law Enforcement benefits at a glance:

- Enhanced on-the-go officer productivity through narrative incident reporting into RMS by voice
- License plate look-up by voice
- Complete professional services to get agencies up and running quickly
- Enjoy easy deployment and customization across multiple Dragon desktops
- Create and deploy custom commands and vocabularies for multiple users

Designed specifically for law enforcement use, Dragon Law Enforcement offers many benefits for:

- **Increased officer safety** and community visibility through more efficient reporting, keeping you in the field to protect and serve
  - **Incident reporting** into Records Management Systems (RMS) by voice to enable reports to be done hands-free and faster than typing
  - **License plate look-up** by voice with immediate text-to-speech results to reduce distracted driving by allowing your eyes to stay on the road
  - **Driving officer productivity** through custom vocabularies and commands with increased dictation accuracy
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### Drive productivity

Law enforcement professionals have a lot of demands on their time while in the field. To allow them to focus on their primary purpose—to protect and serve their community, Dragon Law Enforcement makes it easy for organizations to create custom commands to automate repetitive or manual processes like license plate look-ups, integrate them into existing workflows, and share them across the user community. Because these custom commands can be distributed to multiple users, law enforcement professionals are able to more safely and efficiently navigate the Computer Aided Dispatch (CAD) and Record Management System (RMS) tools to look up license plates, write reports and respond to calls. Dragon Law Enforcement offers many options for creating custom commands to meet your workflow needs:

- Open-ended custom commands: Dragon Law Enforcement allows for custom command types that support open-ended dictation, letting you to end the command's name with any word or phrase in Dragon's vocabulary
- Step-by-Step Commands: The Step-by-Step option in Dragon's

command-creation wizard lets you automate a series of actions (such as launching applications or invoking certain application features). This feature makes it easy to automate an action or series of actions with a single voice command, even if you're not a programmer.

### Increase dictation accuracy with custom vocabularies

Depending on the role within the law enforcement organization, officers, administrators and agents use different vocabulary. For example, a patrol officer may use the Spell mode to rapidly look up license plates in their RMS at a busy intersection whereas a the same officer may need to dictate a longer report when responding to an incident. Likewise, an administrator might need a different vocabulary when writing memos to field officers and agents about new protocols or other vital information.

Dragon Law Enforcement lets you add custom words with any preferred formatting properties directly to the vocabulary so the software accurately types your dictation the way you want it to appear. You can import and export these vocabularies as needed—in

formats such as XML—for easy sharing of customizations across specific user groups, departments, or the entire organization. Multiple vocabularies can be created, and managed by administrators to meet employee requests.

### Nuance PowerMic support

Dragon Law Enforcement supports Nuance PowerMic. PowerMic is a robust, ergonomic handheld microphone featuring simplified, thumb-control operation (for dictating, editing, navigating, and reviewing documents using speech recognition), programmable buttons and integrated mouse functionality. It is ideal for professionals who are looking for new levels of dictation speed, ease-of-use and productivity.

### Meet accessibility and reporting requirements

With all its shared customization capabilities, Dragon Law Enforcement can be easily adapted as needed to meet stringent compliance requirements for accessibility or reporting.

To learn more about Dragon Law Enforcement, as well as the complete line of Dragon speech recognition products, visit:

[www.nuance.com/dragon/](http://www.nuance.com/dragon/)

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### About Nuance Communications, Inc.

Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work. For more information, please visit [www.nuance.com](http://www.nuance.com).



# Nuance Dragon Law Enforcement

**Make incident reporting faster, safer and more efficient.** Provide patrol officers, agents, and other law enforcement professionals with a faster, safer and more efficient way to create incident reports and perform other essential tasks—all by voice—with the Nuance® Dragon® Law Enforcement speech recognition solution.

Feature	Description
Built with data to include words and phrases used by law enforcement	Language model updated to include: <ul style="list-style-type: none"><li>– Car and truck makes and models</li><li>– US, Canadian, and Mexican states/provinces</li><li>– Profanity</li></ul>
Delivers high recognition accuracy with the ability to learn and adapt to a variety of accents and environments, with a next generation speech engine powered by Nuance Deep Learning technology	Ideal for diverse work groups and settings: <ul style="list-style-type: none"><li>– Optimized for speakers with accents, such as regional dialects</li><li>– Optimized for users working in noisy environments, such as a station or patrol car</li><li>– Dragon learns words and phrases used most to minimize corrections and adapts to the user’s voice while dictating</li></ul>
Dynamic profiles enable law enforcement professionals to benefit from Dragon from any patrol car or computer location	Administrators set and store user settings such as custom words, custom commands, and PowerMic settings with central administration through the Nuance Management Center (NMC): <ul style="list-style-type: none"><li>– Officers and support staff can start dictating with Dragon on any shared PC with no set-up required</li></ul>
With fast, accurate dictation coupled with robust voice command capabilities, improve in-car documentation productivity and safety for officers while stationary in their patrol cars	With an improved built-in support mode for easy dictation of license plates, officers simply say “look up license plate Alpha Bravo Charlie 123” by voice and: <ul style="list-style-type: none"><li>– Stay heads up</li><li>– Keep eyes on their surroundings</li></ul>
Fast and accurate dictation into RMS and CAD systems or other applications helps automate tasks and speed report filing	Users dictate text anywhere they would normally type and fill in form fields by voice: <ul style="list-style-type: none"><li>– Create variable fields in the body of incident reports for quick and easy form filling</li><li>– Use voice commands like “Next/previous field” to navigate between fields</li><li>– Organize and share commands with other Dragon users and automate repetitive tasks</li></ul>

Feature	Description
<p>Empower law enforcement professionals with a Nuance PowerMic option, a high-quality, handheld microphone that makes it easy to switch back and forth between dictation and duties, while not being tethered to the computer or in-car applications</p>	<p>Ergonomic handheld microphone with robust dictation, programmable buttons and integrated mouse functionality means officers can:</p> <ul style="list-style-type: none"> <li>- Dictate, edit, navigate and review incident reports</li> <li>- Use the toggle button to switch dictation on and off if they need to quickly exit the vehicle</li> <li>- Program buttons to automate steps such as advancing sequentially through form fields in an incident report</li> </ul>
<p>Minimize post-editing with formatting and other recognition improvements to speed document turnaround and report filing</p>	<p>Improved recognition of numbers and email address formatting, hyperlink formatting in auto-texts, and place names based on how we naturally speak, resulting in fewer overall corrections. For example:</p> <ul style="list-style-type: none"> <li>- "three double two five" &gt; "3225"</li> <li>- "John dot Smith at Nuance dot com" &gt; john.smith@nuance.com</li> </ul>
<p>Reduce dependencies on outsourced transcription services, or reallocate support staff to more high-value tasks</p>	<p>Powerful transcription capabilities turn recorded audio files into transcribed documents instantly:</p> <ul style="list-style-type: none"> <li>- Use the Auto Transcribe Folder Agent (ATFA) to transcribe batch files of audio recordings</li> <li>- Transcribe individual audio files</li> <li>- Transcribe another single speaker's voice from pre-recorded audio files with no training</li> </ul>
	<p>New enhanced transcription features include:</p> <ul style="list-style-type: none"> <li>- Streamlined setup and improved profile management</li> <li>- No profile training required for transcription</li> <li>- Fast, post-recognition process automatically applies basic punctuation</li> </ul>
<p>Enhance mobile productivity and enable officers to dictate incident reports out in the field using iOS or Android devices</p>	<p>Seamless synchronization of Dragon across desktop and popular touchscreen PCs, iOS® and Android™ devices using Dragon Anywhere Group, Nuance's cloud-based mobile dictation solution</p>
<p>Support for Citrix virtualized environments</p>	<p>Deploy on Citrix XenApp® or Citrix XenDesktop® servers where the target application resides, enabling users to dictate from workstations that do not have Dragon installed on them</p>

Feature	Description
Centralize administration through the Nuance Management Center (NMC) for significant cost savings	Provides powerful, yet easy-to-use centralized user administration to help law enforcement organizations ensure efficient use of licenses and meet requirements for reporting accuracy: <ul style="list-style-type: none"><li>– Track employee usage of Dragon</li><li>– Assign, switch licenses or redistribute licenses via a license key</li><li>– Manage or share customizations, including custom words, commands and auto-texts, across multiple users</li></ul>
Flexible volume licensing programs	Ability to license as part of the Open License Program (OLP). Designed to help organizations realize improved productivity at an affordable price.

**LEARN MORE**

866-748-9536 or [nuance.com/dragon](https://nuance.com/dragon)



**About Nuance Communications, Inc.**

[Nuance Communications](https://www.nuance.com) (Nuance) is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 77 percent of U.S. hospitals and 85 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people's ability to help others.