

#### **Ring Power Corporation**

500 World Commerce Parkway St. Augustine, FL 32092

Prepared For: 8/5/2020

Florida Sheriff's Association

Item #191: (1) NEW CATERPILLAR 972M WHEEL LOADER

#### **CONTRACT DETAILS**

Florida Sheriff's Association

Bid # FSA20-EQU18.0

Item #191: Group: LOADER: 5.75 CY YD Wheel Loader and Options Contract Dates: October 1, 2020 through September 30, 2023

#### **BID SPECIFICATION:**

1. <u>ENGINE/CAB:</u>a. Diesel engine, six cylinder, four cycle, liquid cooled, minimum 280 HP. b. Cab with A/C 2. <u>TRANSMISSION:</u> a. Power shift transmission with torque converter or hydrostatic drive, minimum of four forward and three reverse speeds. 3. <u>DRIVETRAIN</u>: a. Four wheel drive. b. Manufacturer's standard axle. c. Inboard or outboard mounted wet disc braking system. d. Inboard or outboardmounted plantetary final drives. e. 26.5 –R25 radial tires mounted on multi piece rims. 4. <u>LOADER:</u> a. 5.75 cu. yd. general purpose bucket with bolt on cutting edge. b. Bucket position indicator. c. Automatic return to dig. d. Rear drawbar. e. Gauges and indicators: visual hydraulic oil level indicator, electronic monitor display of all fluid levels and temperatures. f. Deluxe suspension seat with foam padding and backrest. g. Articulated steering, 40 degrees minimum each direction. h. Wheelbase of 11'4" minimum. i. Minimum operating weight of 53,674 lbs. 5. <u>ELECTRICAL:</u> a. 24 volt electrical system. b. Neutral safety start device. c. Manual battery disconnect switch. d. Driving lights, front and rear work lights, stop lights, warning lights and tail lights.

#### **BASE MACHINE**

364-1300	972M WHEEL LOADER
561-7320	REGIONAL PKG, AM-N
506-4543	STANDARD PACKAGE
506-2537	LINKAGE, STANDARD LIFT
367-2333	COUNTERWEIGHT, 2300KG
390-7610	AXLES, MANUAL/OPEN, ED
500-2558	HYDRAULICS, 2V RC, STD/HL
396-4672	HYDRAULIC OIL, STANDARD
506-4545	STARTING, STANDARD
484-0364	LIGHTS, HALOGEN
539-6031	LEVERS 2V, STEERING JOYSTICK

551-3397	SEAT BELT, 3"	
372-6549	STEERING, STANDARD	
538-2773	CAB TRIM, COMFORT (LHD)	
493-9621	WINDOWS, STANDARD	
505-1519	FILTRATION, STANDARD	
434-0691	PRODUCT LINK, CELLULAR PLE641	
521-9360	COOLING, 9 FINS PER INCH	
524-0307	FAN, STANDARD	
371-7066	ANTIFREEZE, -34C (-29F)	
297-3221	TIRES, 26.5R25 MX XHA2 ** L3	
324-8092	AIR INLET STANDARD, RAIN CAP	
464-6677	FENDERS, BASIC +	
391-5800	HOOD, NON-METALLIC	
422-1636	SOUND SUPPRESSION, STANDARD	
495-7517	LUBRICATION, MANUAL, STD	
0P-3978	FUEL ANTIFREEZE, -25C (-13F)	
0P-3380	INSTRUCTIONS, ENGLISH	
348-6785	BKT GP ST 126" 6.25 YD3 PO	
100-6669	CUTTING EDGE, BOLT-ON	
0P-3940	PROTECTION, CYLINDER ROD	

Ring Power Corporation



#### WHEEL LOADERS MADE FOR MORE

Cat® wheel loaders were built with efficiency in mind, offering you the best in:

- + RELIABILITY
- + DURABILITY
- + PRODUCTIVITY
- + FUEL EFFICIENCY

Experience higher performance while reducing costs and fuel-consumption with Cat wheel loaders.



# CAT 972M SUPERIOR EFFICIENCY

The Cat 972M Wheel Loader offers significant fuel savings while lowering long-term costs. Cat wheel loaders meet emission standards and are designed to improve fuel economy without interrupting performance. The reliability, durability, and versatility result in machines that are better built to meet your needs.





VISIONLINK® WITH THE CAT ADVANCED PRODUCTIVITY APPLICATION VISUALIZES PRODUCTION-RELATED DATA, INCLUDING:

#### **RUN TIME AND FUEL**

"Is my machine efficient?"

#### **TOTAL PAYLOAD RATES**

"How productive is my machine?"

#### **TIME AND CYCLES**

"How did the job go today?"

#### PRODUCTION BY MATERIAL I.D.

"How much did I get done?"









#### **GREATER** PRODUCTIVITY

Applying proven technology and components means more dependable results for your work.

#### **BETTER**FUEL EFFICIENCY

Deep system integration results in lower fuel consumption on average as compared to previous generation machines.

#### **EASIER**TO MAINTAIN

Extended engine oil, engine oil filter, hydraulic filter, and transmission oil change intervals saves you time, money, and energy.

All comparisons to previous generation.

# RELIABLE, PROVEN COMPONENTS & TECHNOLOGY

Staying ahead of the competition, Caterpillar offers a wide variety of cutting-edge technologies to get the job done quickly and easily with outstanding accuracy.



#### **COMPONENTS YOU CAN COUNT ON**

Every machine is equipped with a combination of proven electronic, hydraulic, cooling, and power train systems. Our components save you time, money, and effort.

# PRODUCTIVE RESULTS

**WORK SMART AND MOVE MORE** 



Easy-to-load performance series buckets improve material retention and reduce dig times, significantly improving productivity and fuel efficiency. Resulting in unsurpassed production capabilities with increased fill factors — ranging from 100% to 115%.



Featuring a lock-up clutch torque converter, our power trains deliver smooth shifting, fast acceleration, and speed on grade, amplifying your performance and fuel efficiency.



Dual accumulator system enables a wide payload range and a better ride. Improves ride quality and smoothness over rough terrain, increasing your confidence, comfort, and efficiency, ensuring excellent material retention.



#### BETTER TRACTION

Differential locks are activated on-the-go which improves traction resulting in increased productivity while also reducing tire scuffing for reduced operating costs.

#### AGGREGATE HANDLER

Aggregate packages are specialized offerings for loose aggregate rehandling applications. Payloads can be increased above other applications by installing larger buckets and counterweights in compliance with Caterpillar payload policy.

#### THE RIGHT TECHNOLOGIES

Fine-tuned for the right applications:

- + BETTER FUEL ECONOMY, MAXIMIZED UPTIME, AND LOWER MAINTENANCE COSTS
- HIGH POWER AND PERFORMANCE ACROSS A VARIETY OF APPLICATIONS
- + ENHANCED RELIABILITY THROUGH COMMONALITY AND SIMPLICITY OF DESIGN
- + WORLD-CLASS SUPPORT FROM THE CAT DEALER NETWORK
- + DURABLE DESIGNS WITH LONG LIFE TO OVERHAUL

#### **0**→**0** DURABLE AXLES

M Series axles are designed to handle your extreme applications. The rear axle oscillates to ±13 degrees for excellent stability and traction on even the roughest terrain.

#### CAT FUSION™ COUPLER SYSTEM

Caterpillar patented, Fusion is a wheel loader coupler system (not pictured) performing virtually identical to pin-on, with all the flexibility of a quick coupler system.



#### OPTIMIZED HYDRAULICS

Our hydraulic systems come equipped with a monoblock main hydraulic valve. This design reduces weight while decreasing leak points by 40%.

**ENHANCED POWER TRAIN** 

Our power trains come standard with a lock-up clutch transmission, matching the engine power to increase fuel efficiency while delivering optimal performance.

#### DURABLE FRAMES

The robotically welded two-piece structural frame absorbs impact associated with excavation and loading, while the hitch system provides high bearing force capacity.



Do more jobs with one machine. An extensive range of work tools and bucket styles are available to customize these machines for your operation.



Technology gives you the edge. Operators of all experience levels will dig and load with more confidence, speed, and accuracy. The result? Better productivity and lower costs.



#### **PAYLOAD**

Provides you accurate weighing\* of the materials you are loading and hauling. Payload data is displayed in real-time to improve productivity and reduce overloading. Optional Advanced Productivity subscription provides comprehensive actionable information to help you manage and improve the productivity and profitability of your operations.



#### **DETECT**

Enhances awareness of the environment around working equipment and provides alerts to help keep people and assets safe on the job site.



#### LINK

Wirelessly connects you to your equipment, giving you access to essential information you need to know to run your business. Gain valuable insight into how your machine or fleet is performing allowing you to make timely, fact-based decisions that can boost job site efficiency and productivity.

<sup>\*</sup>Not legal for trade.

#### REAL-TIME INFORMATION FROM CAT LINK

#### TAKES THE GUESSWORK OUT OF MANAGING YOUR EQUIPMENT

Cat Link hardware (Product Link™) and software (VisionLink®) work together to put equipment information at your fingertips. Get real-time access to information on every machine in your fleet on any jobsite—no matter the size of the operation or the brands of equipment you run.



#### PRODUCT LINK™

Track asset location, hours, fuel usage, diagnostic codes, idle time and more to improve your productivity and lower your operating costs. Cellular connectivity comes standard. Satellite connectivity is available.



#### **VISIONLINK**

Using the online VisionLink interface, you can see a common, collective view of your information, making it easier to manage a mixed fleet and make informed decisions about your equipment.



#### MY.CAT.COM

You can also access Caterpillar and Cat dealer information at my.cat.com. My.cat.com gives you access to PM schedules, parts and service records, warranty coverage and more—with a single login. Plus, you can link directly to your VisionLink account.



#### SUPERIOR FUEL EFFICIENCY

#### **ENGINE AND EMISSIONS**

High power density and fuel efficiency set our engines apart. Certified to meet emission standards, our engines feature Cat electronics, a fuel injection process, and air-management systems.

#### **EFFICIENT ENGINE STRUCTURE**

Significantly improved performance and fuel economy through engine speed and overall system heat load reduction.

#### ADVANCED SYSTEM INTEGRATION

Lower fuel consumption resulting from the system integration of the engine and emissions system, power train, hydraulic system, and cooling system.

#### PRODUCTIVE ECONOMY MODE

Automatically control engine torque and speed based on the machine's power train load, placing them in the most efficient operating range for fuel and performance.

#### NEXT GENERATION FUEL SYSTEMS

Cat injection timing regulates the fuel injection process through a series of timed microbursts, providing more control of combustion for the cleanest, most efficient fuel burn.

#### CAT NOx REDUCTION SYSTEM

The Cat NOx Reduction System (NRS) captures and cools a small quantity of exhaust gas, then routes it back into the combustion chamber where it reduces temperatures and emissions (Tier 4 Final, Stage V only).

#### AFTERTREATMENT TECHNOLOGIES

The Selective Catalytic Reduction (SCR) has been added to our demonstrated aftertreatment solution, fully meeting emission standards.

#### **EASY TO OPERATE**

#### SAFE, COMFORTABLE, ACCESSIBLE,

A quiet operating environment and intuitive controls help to reduce the fatigue, stresses, sounds, and temperatures of a demanding job.





#### CAB ACCESS

Inclined steps and convenient grab handles ease accessibility to the operating space.



#### **○■** BETTER RIDE CONTROL

The next generation of ride control works as a shock absorber, improving ride quality over rough terrain.



#### **GREATER VISIBILITY**

Extended windows enhance visibility while convex and spot mirrors extend the driver's view on the sides and rear.



#### **ADVANCED SEAT**

The next generation of operator comfort includes an easily adjustable seat with updated styling and a revolutionary suspension system. It comes in three trim levels and can be equipped with a 4-point harness.



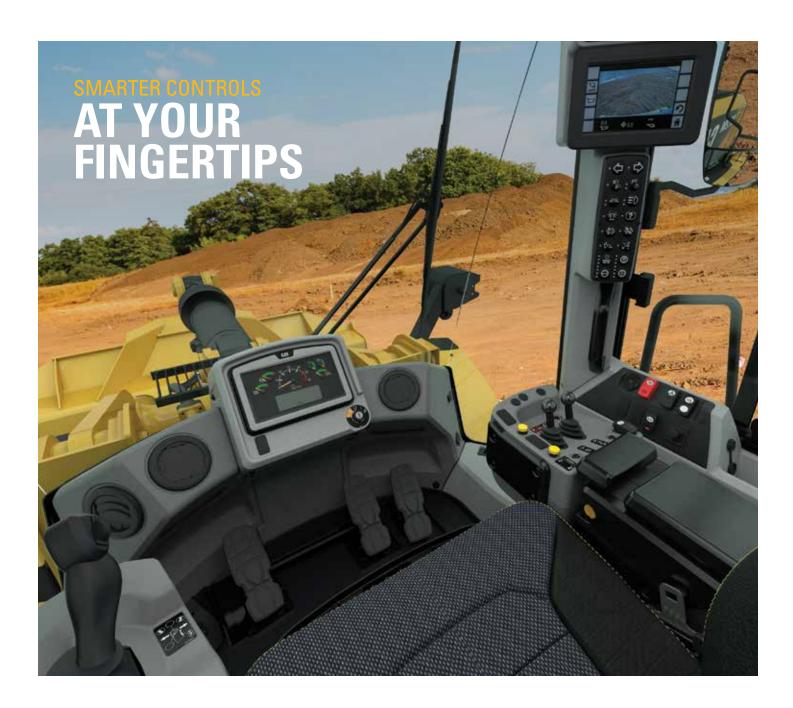
#### **NOISE REDUCTION**

Sound-suppression, seals, and damping cab mounts decrease noise and vibration for a quieter work environment.



#### **JOYSTICK STEERING**

The seat-mounted electro-hydraulic joystick steering system provides precision control and dramatically reduces arm fatigue, resulting in excellent comfort and accuracy.



#### TOUCHSCREEN DISPLAY

Easy interface, machine controls, rear vision camera, intuitive navigation, and integrated Cat Production Measurement payload system let operators modify and monitor their machines instantly.

#### **CENTRAL DISPLAY**

Featuring a large text box with information about machine operation, features, system troubleshooting, and calibration, the central display is equipped with LED indicators and analog gauges, allowing the operator to easily analyze key systems.

#### CONTROL PANEL

With easy-to-reach controls and touchscreen display, the LED switch panel provides immediate access to frequently required functions, even while wearing gloves.



Cat wheel loaders are easy to maintain and service, eliminating any potential waste of time or money.

Major components are rebuildable, giving the machine a second life, and often a third life.

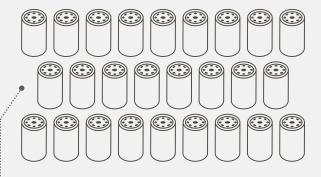
#### KEY FEATURES SAVING YOU TIME, MONEY, AND ENERGY:

- + Extended engine oil and engine oil filter change interval up to 1000 hours (Tier 4 Final, Stage V only)
- + Extended hydraulic filter change interval up to 1000 hours
- + Extended transmission oil change interval up to 2000 hours
- + Optional Integrated Cat autolube system
- + Remote flash support
- + Longer tire life with on-the-go traction aids
- + Safe and simple preventive maintenance



# LOWER MAINTENANCE COSTS

#### SAVE ON MAINTENANCE BY USING FEWER FILTERS



Extended filter change intervals means using fewer filters over the machine's lifetime.



#### DO MORE JOBS

#### VERSATILE ATTACHMENTS AND COUPLERS

For work sites that demand more, you need a wheel loader that is purpose-built for the job. Cat work tools are engineered to handle all of your specific application needs.

#### STANDARD Z-BAR LINKAGE

The proven Z-bar linkage combines digging efficiency with sharp visibility, resulting in excellent excavation, high breakout forces, and superior production capabilities.



#### **FUSION QUICK COUPLER**

The Fusion Coupler System allows machines to use a wide range of tools that can each be picked up by machines of varying sizes. Fusion is designed to integrate the work tool and the machine by pulling the coupler and tool closer to the loader, increasing overall lift capability.

- Improved machine performance
- + Unsurpassed durability
- Increased visibility

#### **HIGH LIFT LINKAGE**

The optional high lift linkage offers increased hinge pin height to load more easily in a variety of applications with any type of bucket or fork.



#### **PERFORMANCE SERIES BUCKETS**

Performance Series Buckets use a system-based approach to balance bucket shape with the machine's lift and tilt capacity, weight, and linkage. A variety of work tools and bucket styles let you customize these machines to meet your operation needs.

- + Easy loading
- + Fuel efficient
- + Carry more
- + Lower operating costs
- + Higher productivity























#### **Aggregate Handler**

Aggregate packages make rehandling loose aggregate less stressful on the machine, which means payloads can be increased with the installation of larger buckets and counterweights.

#### **Industrial and Waste Handler**

Industrial and waste packages offer integrated guards to protect your machine from the harsh environment of a scrap or waste handling application.

#### **Steel Mill Arrangement**

The 972M Steel Mill package includes all the modifications required to allow the removal and handling of hot slag while providing additional protection for both machine and operator in these extreme applications.

#### **TECHNICAL SPECIFICATIONS**

See cat.com for complete specifications.

ENGINE – 972M (TIER 3/STAGE IIIA EQ	JIVALENT)	
Engine Model	Cat C9.3	
Maximum Power @ 1,800 rpm – SAE J1995	246 kW	330 hp
Maximum Power @ 1,800 rpm – ISO 14396	242 kW	325 hp
Maximum Net Power @ 1,700 rpm – SAE J1349	222 kW	298 hp
Maximum Net Power @ 1,700 rpm – ISO 9249	222 kW	298 hp
Peak Gross Torque (1,200 rpm) — SAE J1995	1728 N·m	1,275 lbf-ft
Peak Gross Torque (1,200 rpm) – ISO 14396	1710 N·m	1,261 lbf-ft
Maximum Net Torque (1,000 rpm)	1632 N⋅m	1,204 lbf-ft
Displacement	9.3 L	568 in <sup>3</sup>

ENGINE – 972M (TIER 4 FINAL/STA	GE V)	
Engine Model	Cat C9.3	
Maximum Power @ 1,800 rpm – SAE J1995	251 kW	337 hp
Maximum Power @ 1,800 rpm – ISO 14396	247 kW	331 hp
Maximum Net Power @ 1,700 rpm – SAE J1349	223 kW	299 hp
Maximum Net Power @ 1,700 rpm – ISO 9249	223 kW	299 hp
Peak Gross Torque (1,200 rpm) — SAE J1995	1728 N⋅m	1,275 lbf-ft
Peak Gross Torque (1,200 rpm) — ISO 14396	1710 N·m	1,261 lbf-ft
Maximum Net Torque (1,000 rpm)	1654 N·m	1,220 lbf-ft
Displacement	9.3 L	568 in <sup>3</sup>

 The air conditioning system on this machine contains the fluorinated greenhouse gas refrigerant R134a (Global Warming Potential = 1430). The system contains 1.6 kg of refrigerant which has a CO<sub>2</sub> equivalent of 2.288 metric tonnes.

WEIGHTS		
Operating Weight	24 900 kg	54,871 lb

 Weight based on a machine configuration with Michelin 26.5R25 XHA2 L3 radial tires, full fluids, operator, standard counterweight, cold start, roading fenders, Product Link, manual diff lock/open axles (front/rear), power train guard, secondary steering, sound suppression and a 4.8 m³ (6.28 yd³) general purpose bucket with BOCE

BUCKET CAPACITIES						
Bucket Rang	je	3.20- 9.94 m <sup>3</sup>	4.19- 13.0 yd <sup>3</sup>			
TRANSMISSION						
Forward 1	6.7 km/h	4.2 mph	Reverse 1	7.6 km/h	4.7 mph	
Forward 2	13.1 km/h	8.1 mph	Reverse 2	15.0 km/h	9.3 mph	
Forward 3	23.2 km/h	14.4 mph	Reverse 3	26.5 km/h	16.5 mph	
Forward 4	39.5 km/h	24.5 mph	Reverse 4	39.5 km/h	24.5 mph	

 Maximum travel speed in standard vehicle with empty bucket and standard L3 tires with 826 mm (32.5 in) roll radius.

With 020 hill (32.3 hi) foil radius.			
SOUND			
With Cooling Fan Speed at Maximum Value:			
Operator Sound Pressure Level (ISO 6396:2008)	70 dB(A)		
Exterior Sound Power Level (ISO 6395:2008)	109 dB(A)		
Exterior Sound Pressure Level (SAE J88:2013)	76 dB(A)*		
*Distance of 15 m (49.2 ft), moving forward in second gear ratio.			
With Cooling Fan Speed at 70% of Maximum Value:**			
Operator Sound Pressure Level (ISO 6396:2008)	69 dB(A)		
Exterior Sound Power Level	108 L <sub>WA</sub> ***		

<sup>\*\*</sup>For machines in European Union countries and in countries that adopt the "EU Directives."

OPERATING SPECIFICATIONS				
Static Tipping Load – Full 37° Turn – with Tire Deflection	16 164 kg	35,626 lb		
Static Tipping Load – Full 37° Turn – No Tire Deflection	17 421 kg	38,396 lb		
Breakout Force	196 kN	44,075 lbf		

- For a machine configuration as defined under "Weight."
- Full compliance to ISO 143971:2007 Sections 1 thru 6, which requires 2% verification between calculations and testing.

SERVICE REFILL CAPACITI	ES	
Fuel Tank	302 L	79.8 gal
DEF tank	16.8 L	4.4 gal
Cooling System	71.6 L	18.9 gal
Crankcase	24.5 L	6.5 gal
Transmission	58.5 L	15.5 gal
Differentials and Final Drives – Front	57 L	15.1 gal
Differentials and Final Drives – Rear	57 L	15.1 gal
Hydraulic Tank	125 L	33 gal

HYDRAULIC SYSTEM				
Implement Pump Type	Variable Displacem	ent Piston		
Implement System:				
Maximum Pump Output (2,200 rpm)	360 L/min	95 gal/min		
Maximum Operating Pressure	31 000 kPa	4,496 psi		
Hydraulic Cycle Time – Total 10.7 Seconds				

DIMENSIONS					
	Standard Lift		High Lift		
Height to Top of Hood	2818 mm	9'3"	2818 mm	9'3"	
Height to Top of Exhaust Pipe	3522 mm	11'7"	3522 mm	11'7"	
Height to Top of ROPS	3587 mm	11'9"	3587 mm	11'9"	
Ground Clearance	434 mm	1'5"	434 mm	1'5"	
Center Line of Rear Axle to Edge of Counterweight	2500 mm	8'2"	2500 mm	8'2"	
Center Line of Rear Axle to Hitch	1775 mm	5'10"	1775 mm	5'10"	
Wheelbase	3550 mm	11'8"	3550 mm	11'8"	
Overall Length (without bucket)	7774 mm	25'7"	8109 mm	26'8"	
Hinge Pin Height at Maximum Lift	4458 mm	14'8"	4793 mm	15'9"	
Hinge Pin Height at Carry	680 mm	2'3"	778 mm	2'7"	
Lift Arm Clearance at Maximum Lift	3843 mm	12'7"	4140 mm	13'6"	
Rack Back at Maximum Lift	56 degrees		71 degree	s	
Rack Back at Carry Height	50 degrees		49 degree	s	
Rack Back at Ground	41 degrees		39 degree	s	
Maximum Width over Tires	3009 mm	9'10"	3009 mm	9'10"	
Tread Width	2230 mm	7'4"	2230 mm	7'4"	

• All dimensions are approximate and based on L3 XHA2 tires.

<sup>\*\*\*</sup>European Union Directive "2000/14/EC" as amended by "2005/88/EC."

#### **STANDARD & OPTIONAL EQUIPMENT**

Standard and optional equipment may vary. Consult your Cat dealer for details.

OPERATOR ENVIRONMENT	STANDARD	OPTIONAL
Cab, pressurized, sound suppression	•	
Door, remote opening system		•
Touchscreen display	•	
EH: Controls, joystick, parking brake	•	
Seat, cloth, air suspension	•	
Seat, suede/cloth, air suspension, heated		•
Seat, leather/cloth, air suspension, heated/cooled		•
Radio, AM/FM, Bluetooth®, CD/USB/MP3/ Sirius XM, CB ready		•
Visibility: Mirrors, rear vision camera	•	
Air conditioner, heater, defroster (auto temp, fan)	•	
Windows, front, heavy duty, or full guards		•
CAT CONNECT TECHNOLOGIES	STANDARD	OPTIONAL
Link: Product Link	•	
Link: VIMS™		•
Detect: Rear vision camera	•	
Detect: Cat Rear Object Detection		•
Machine Security System		•
Printer, Aggregate Autodig, Cat Production Measurement 2.0		•
POWER TRAIN	STANDARD	OPTIONAL
Cat C9.3 engine, meets emission standards	•	
Emissions: CEM, DPF, DEF (Tier 4 Final/Stage V)	•	
Fuel priming pump, fuel/water separator	•	
Radiator, high debris, wide fin spacing		•
Fan, variable pitch fan, auto/manual control		•
Torque converter, lock up clutch	•	
Precleaner, engine air intake	•	
Brakes, full hydraulic, Integrated Braking System, wear indicators	•	
Axles, manual differential locks, ecology drains	•	
Axles, automatic locks, oil cooler,		

HYDRAULICS	STANDARD	OPTIONAL
Hydraulic system, steering, load sensing	•	
Ride Control, 2V	•	
3 <sup>rd</sup> and 4 <sup>th</sup> function w/ Ride Control		•
Oil sampling valves, hoses, Cat $XT^{\scriptscriptstyleTM}$	•	
ELECTRICAL	STANDARD	OPTIONAL
Starter, electric, heavy duty	•	
Starting and charging system, 24V	•	
Lights: Halogen, 4 work lights, 2 roading lights, 2 rear vision lights	•	
Lights: Additional 4 halogen work lights OR replace full lighting with LED packages		•
Cold start, 120V, 240V		•
MONITORING SYSTEM	STANDARD	OPTIONAL
Gauges: Speedometer, temperature, fuel level, DEF level	•	
Indicators: Regeneration, temperature, pressure, battery, oil, DEF	•	
ADDITIONAL EQUIPMENT	STANDARD	OPTIONAL
ADDITIONAL EQUIPMENT Cat Autolube System	STANDARD	OPTIONAL •
	STANDARD	
Cat Autolube System	STANDARD	
Cat Autolube System Fenders, roading	STANDARD	
Cat Autolube System Fenders, roading Guard, power train	STANDARD	
Cat Autolube System Fenders, roading Guard, power train Oil change, high speed engine	STANDARD	
Cat Autolube System Fenders, roading Guard, power train Oil change, high speed engine Precleaner, turbine	STANDARD	
Cat Autolube System Fenders, roading Guard, power train Oil change, high speed engine Precleaner, turbine Precleaner, trash	STANDARD	
Cat Autolube System Fenders, roading Guard, power train Oil change, high speed engine Precleaner, turbine Precleaner, trash Wheel chocks		•
Cat Autolube System Fenders, roading Guard, power train Oil change, high speed engine Precleaner, turbine Precleaner, trash Wheel chocks  LINKAGE High Lift		•
Cat Autolube System Fenders, roading Guard, power train Oil change, high speed engine Precleaner, turbine Precleaner, trash Wheel chocks  LINKAGE  High Lift Quick Coupler Ready		•
Cat Autolube System Fenders, roading Guard, power train Oil change, high speed engine Precleaner, turbine Precleaner, trash Wheel chocks  LINKAGE High Lift	STANDARD	•
Cat Autolube System Fenders, roading Guard, power train Oil change, high speed engine Precleaner, turbine Precleaner, trash Wheel chocks  LINKAGE High Lift Quick Coupler Ready Linkage, Z-bar, cast crosstube/tilt lever	STANDARD	•
Cat Autolube System Fenders, roading Guard, power train Oil change, high speed engine Precleaner, turbine Precleaner, trash Wheel chocks  LINKAGE High Lift Quick Coupler Ready Linkage, Z-bar, cast crosstube/tilt lever	STANDARD	•
Cat Autolube System Fenders, roading Guard, power train Oil change, high speed engine Precleaner, turbine Precleaner, trash Wheel chocks  LINKAGE High Lift Quick Coupler Ready Linkage, Z-bar, cast crosstube/tilt lever Kickout, lift and tilt, automatic	STANDARD  • •	• • • • • • • • • • • • • • • • • • •
Cat Autolube System Fenders, roading Guard, power train Oil change, high speed engine Precleaner, turbine Precleaner, trash Wheel chocks  LINKAGE  High Lift Quick Coupler Ready Linkage, Z-bar, cast crosstube/tilt lever Kickout, lift and tilt, automatic	STANDARD  • •	OPTIONAL  OPTIONAL

For additional information, refer to the Technical Specifications brochures for the 972M model available at www.cat.com or your Cat dealer.





For more complete information on Cat products, dealer services and industry solutions, visit us on the web at www.cat.com

 $Vision Link ^{\circ} \ is \ a \ trademark \ of \ Trimble \ Navigation \ Limited, \ registered \ in \ the \ United \ States \ and \ in \ other \ countries.$ 

Materials and specifications are subject to change without notice. Featured machines in photos may include additional equipment. See your Cat dealer for available options.

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AEXQ2428-00 2019 Product Update





Effective with sales to the first user on or after January 1, 2018

# CATERPILLAR LIMITED WARRANTY

Earthmoving, Construction, Material Handling, Forestry and Paving Machines

## Worldwide

Caterpillar Inc. or any of its subsidiaries ("Caterpillar") warrants the following new products sold by it to be free from defects in material

- Earthmoving, construction, material handling, forestry and paving machines (except as listed below).
- Attachments/work tools installed on such machines prior to delivery another manufacturer's warranty). Hammer tool points and (unless covered by the Cat® Work Tool warranty statement or compacting plates used on hydraulic hammers are not warranted.

Additional warranties are applicable against breakage for certain Cat Ground Engaging Tools and for wear on all landfill compactor tips. Refer to the applicable warranty statements for coverage detail.

This warranty does not apply to:

- Mobil-trac belts, rubber tracks used on multi terrain loaders, compact track loaders, and mini hydraulic excavators
- Cat Work Tools
- 424 Backhoe Loaders, 216 and 226 Skid Steer Loaders, and 320 Excavators sold in India
- Prentice brand forestry machines
- Longwall mining machines
- 785, 789, 793, 794, 795, 797 Off-Highway Truck models sold in regions other than the Commonwealth of Independent States ("CIS")
- 24 Motor Grader models sold in regions other than the CIS
- 854, 992, 993, 994 Wheel Loader models sold in regions other
- Cat Utility Vehicles (UTV)
- Compact Construction Equipment including Compact Track & Multi Terrain Loaders, Mini Hydraulic Excavators, and Skid Steer Loaders sold in USA or Canada

These products are covered by other Caterpillar warranties.

This warranty is subject to the following:

### Warranty Period

For new machines and work tools/attachments the warranty period is 12-months/unlimited hours, starting from date of delivery to the first user.

For hydraulic line's quick connect/disconnect components sold Note:

# on compact wheel loaders, mini hydraulic excavators, skid steer loaders, multi terrain loaders, and compact track loader machines, the warranty period is 50 hours starting from the date of delivery

For Draglines, Electric Rope Shovels, Hard Rock Movers, Hard Rock Feeders, Hard Rock Miners, Hard Rock Conveyors, Hard Rock Roof Supports; the warranty period is not to exceed 24 months from shipment of the last major component from the Caterpillar place of manufacture.

# Caterpillar Responsibilities

If a defect in material or workmanship is found during the warranty period, Caterpillar will, during normal working hours and at a place of business of a Cat dealer or other source approved by Caterpilla

approved repaired parts or assembled components needed to Provide (at Caterpillar's choice) new, remanufactured, or Caterpillar

New, remanufactured, or Caterpillar approved replacement parts provided under the terms of this warranty are warranted for the remainder of the warranty period applicable to the product in which installed as if such parts were original components of that product. Items replaced under this warranty become the property of Caterpillar

- Replace lubricating oil, filters, antifreeze, and other service items made unusable by the defect.
- Provide reasonable and customary labor needed to correct the

# **User Responsibilities**

The user is responsible for:

- Providing proof of delivery date to the first user
- Labor costs, except as stated under "Caterpillar Responsibilities.
- Transportation costs, except as stated under "Caterpillar Responsibilities."
- Premium or overtime labor costs.
- Parts shipping charges in excess of those that are considered usual and customary.
- Local taxes, if applicable
- Costs to investigate complaints, unless the problem is caused by a defect in Caterpillar material or workmanship
- Giving timely notice of a warrantable failure and promptly making the product available for repair
- fuel, oil, lubricants, and coolant) and items replaced due to normal Performance of the required maintenance (including use of proper
- Allowing Caterpillar access to all electronically stored data.

Caterpillar is not responsible for:

- Failures resulting from any use or installation that Caterpillar judges
- Failures resulting from attachments, accessory items, and parts not sold or approved by Caterpillar
- Failures resulting from abuse, neglect, and/or improper storage or
- Failures resulting from user's delay in making the product available after being notified of a potential product problem
- Failures resulting from unauthorized repair or adjustments, and unauthorized fuel setting changes





This warranty covers every major component of the products. Claims under this warranty should be submitted to a place of business of a Cat dealer or other source approved by Caterpillar. For further information concerning either the location to submit claims or Caterpillar as the issuer of this warranty, write Caterpillar Inc., 100 N. E. Adams St., Peoria, IL USA 61629, telephone 1 (309) 675-1000, or go to URL <a href="www.cat.com">www.cat.com</a>, Find Your Dealer

Caterpillar's obligations under this Limited Warranty are subject to, and shall not apply in contravention of, the laws, rules, regulations, directives, ordinances, orders, or statutes of the United States, or of any other applicable jurisdiction, without recourse or liability with respect to Caterpillar.

A) For products operating outside of Australia, Fiji, Nauru, New Caledonia, New Zealand, Papua New Guinea, the Solomon Islands, and Tahiti, the following is applicable: NEITHER THE FOREGOING EXPRESS WARRANTY NOR ANY OTHER WARRANTY BY CATERPILLAR, EXPRESS OR IMPLIED, IS APPLICABLE TO ANY ITEM CATERPILLAR SELLS THAT IS WARRANTED DIRECTLY TO THE USER BY ITS MANUFACTURER.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, EXCEPT CATERPILLAR EMISSION-RELATED COMPONENTS WARRANTY FOR NEW ENGINES, WHERE APPLICABLE. REMEDIES, UNDER THIS WARRANTY WARRANTY FOR NEW ENGINES, MATERIAL AND SERVICES, AS SPECIFIED HEREIN

CATERPILLAR IS NOT RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES

CATERPILLAR EXCLUDES ALL LIABILITY FOR OR ARISING FROM ANY NEGLIGENCE ON ITS PART OR ON THE PART OF ANY OF ITS EMPLOYEES, AGENTS, OR REPRESENTATIVES IN RESPECT OF THE MANUFACTURE OR SUPPLY OF GOODS OR THE PROVISION OF SERVICES RELATING TO THE GOODS.

IF OTHERWISE APPLICABLE, THE VIENNA CONVENTION ON CONTRACTS FOR THE INTERNATIONAL SALE OF GOODS IS EXCLUDED IN ITS ENTIRETY.

B) For products operating in Australia, Fiji, Nauru, New Caledonia, New Zealand, Papua New Guinea, the Solomon Islands, and Tahiti, the following is applicable: THIS WARRANTY IS IN ADDITION TO WARRANTIES AND CONDITIONS IMPLIED BY STATUTE AND OTHER STATUTORY RIGHTS AND OBLIGATIONS THAT BY ANY APPLICABLE LAW CANNOT BE EXCLUDED, RESTRICTED OR MODIFIED ("MANDATORY RIGHTS"). ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED (BY STATUTE OR OTHERWISE), ARE EXCLUDED. WITHOUT LIMITING THE FOREGOING PROVISIONS OF THIS PARAGRAPH, WHERE A PRODUCT IS SUPPLIED FOR BUSINESS PURPOSES, THE CONSUMER GUARANTEES ACT 1993 (NZ) WILL NOT APPLY.

NEITHER THIS WARRANTY NOR ANY OTHER CONDITION OR WARRANTY BY CATERPILLAR, EXPRESS OR IMPLIED (SUBJECT ONLY TO THE MANDATORY RIGHTS), IS APPLICABLE TO ANY ITEM CATERPILLAR SELLS THAT IS WARRANTED DIRECTLY TO THE USER BY ITS MANUFACTURER.

IF THE MANDATORY RIGHTS MAKE CATERPILLAR LIABLE IN CONNECTION WITH SERVICES OR GOODS, THEN TO THE EXTENT PERMITTED UNDER THE MANDATORY RIGHTS, THAT LIABILITY SHALL BE LIMITED AT CATERPILLAR'S OPTION TO (a) IN THE CASE OF SERVICES, THE SUPPLY OF THE SERVICES AGAIN OR THE PAYMENT OF THE COST OF HAVING THE SERVICES SUPPLIED AGAIN AND (b) IN THE CASE OF GOODS, THE PAYMENT OF THE COST OF THE GOODS, THE SUPPLY OF EQUIVALENT GOODS, THE PAYMENT OF THE COST OF SUCH REPAIR OR REPLACEMENT OF THE GOODS, THE EQUIVALENT GOODS.

CATERPILLAR EXCLUDES ALL LIABILITY FOR OR ARISING FROM ANY NEGLIGENCE ON ITS PART OR ON THE PART OF ANY OF ITS EMPLOYEES, AGENTS OR REPRESENTATIVES IN RESPECT OF THE MANUFACTURE OR SUPPLY OF GOODS OR THE PROVISION OF SERVICES RELATING TO THE GOODS.

CATERPILLAR IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES UNLESS IMPOSED UNDER MANDATORY RIGHTS.

IF OTHERWISE APPLICABLE, THE VIENNA CONVENTION (CONTRACTS FOR THE INTERNATIONAL SALE OF GOODS) IS EXCLUDED IN ITS ENTIRETY.

C) For products supplied in Australia:

IF THE PRODUCTS TO WHICH THIS WARRANTY APPLIES ARE:

I. PRODUCTS OF A KIND ORDINARILY ACQUIRED FOR PERSONAL, DOMESTIC OR HOUSEHOLD USE OR CONSUMPTION; OR

II. PRODUCTS THAT COST AUD 40,000 OR LESS,

WHERE THOSE PRODUCTS WERE NOT ACQUIRED FOR THE PURPOSE OF RE-SUPPLY OR FOR THE PURPOSE OF USING THEM UP OR TRANSFORMING THEM IN THE COURSE OF PRODUCTION OR MANUFACTURE OR IN THE COURSE OF REPAIRING OTHER GOODS OR FIXTURES, THEN THIS SECTION C APPLIES.

THE FOLLOWING MANDATORY TEXT IS INCLUDED PURSUANT TO THE AUSTRALIAN CONSUMER LAW AND INCLUDES REFERENCES TO RIGHTS THE USER MAY HAVE AGAINST THE DIRECT SUPPLIER OF THE PRODUCTS: OUR GOODS COME WITH GUARANTEES THAT CANNOT BE EXCLUDED UNDER THE AUSTRALIAN CONSUMER LAW. YOU ARE ENTITLED TO A REPLACEMENT OR REFUND FOR A MAJOR FAILURE AND COMPENSATION FOR RAY OTHER REASONABLY FORESEEABLE LOSS OR DAMAGE. YOU ARE ALSO ENTITLED TO HAVE THE GOODS REPLACED IF THE GOODS FAILURE DO ENTITLED TO HAVE THE GOODS REPLACED IN THE MAJOR FAILURE. THE INCLUSION OF THIS TEXT DOES NOT CONSTITUTE ANY REPRESENTATION OR ACCEPTABLE CHIST TEXT DOES NOT CONSTITUTE ANY REPRESENTATION OR ACCEPTANCE BY CATERPILLAR OF LIABILITY TO THE USER OR ANY OTHER PERSON IN ADDITION TO THAT WHICH CATERPILLAR MAY HAVE UNDER THE AUSTRALIAN CONSUMER LAW.

TO THE EXTENT THE PRODUCTS FALL WITHIN THIS SECTION C BUT ARE NOT OF A KIND ORDINARILY ACQUIRED FOR PERSONAL, DOMESTIC OR HOUSEHOLD USE OR CONSUMPTION, CAFERPILLAR LIMITS ITS LIABILITY TO THE EXTENT IT IS PERMITTED TO DO SO UNDER THE AUSTRALIAN CONSUMER LAM TO, AT ITS OPTION, THE REPAIR OR REPLACEMENT OF THE PRODUCTS, THE SUPPLY OF EQUIVALENT PRODUCTS, OR THE PAYMENT OF THE COST OF SUCH REPAIR OR REPLACEMENT OR THE ACQUISITION OF EQUIVALENT PRODUCTS.

THE WARRANTY SET OUT IN THIS DOCUMENT IS GIVEN BY CATERPILLAR INC. OR ANY OF ITS SUBSIDIARIES, 100 N. E. ADAMS ST, PEORIA, IL USA 61629, TELEPHONE 1 309 675 1000,THE USER IS RESPONSIBLE FOR ALL COSTS ASSOCIATED WITH MAKING A CLAIM UNDER THE WARRANTY SET OUT IN THIS DOCUMENT, EXCEPT AS EXPRESSLY STATED OTHERWISE IN THIS DOCUMENT, AND THE USER IS REFERRED TO THE BALANCE OF THE DOCUMENT TERMS CONCERNING CLAIM PROCEDURES, CATERPILLAR RESPONSIBILITIES AND USER RESPONSIBILITIES.

TO THE EXTENT PERMISSIBLE BY LAW, THE TERMS SET OUT IN THE REMAINDER OF THIS WARRANTY DOCUMENT (INCLUDING SECTION B) CONTINUE TO APPLY TO PRODUCTS TO WHICH THIS SECTION C APPLIES.

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